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REVIEWER'S REPORT

Manuscript No.: IJAR-59925

Title: Building Scalable and Interoperable Digital Collaboration Ecosystems for Saudi Vision 2030: Integrating Enterprise Video Conferencing, Voice Communications, and Hybrid Cloud Infrastructure.

Recommendation:

Accept as it is .....

Accept after minor revision.....

Accept after major revision .....

Do not accept (*Reasons below*) .....

Rating	Excel.	Good	Fair	Poor
Originality		✓		
Techn. Quality			✓	
Clarity		✓		
Significance		✓		

Reviewer Id: JPR-294

Reviewer's Comment for Publication.

The manuscript presents a relevant and comprehensive critical review of scalable and interoperable digital collaboration ecosystems in the context of Saudi Vision 2030. It integrates enterprise video conferencing, VoIP communication, hybrid cloud infrastructure, cybersecurity, identity governance, and electrical resilience into a proposed reference architecture. The review draws on recent literature from multiple disciplines and provides useful analytical matrices, architectural considerations, risk assessments, and a staged migration framework. Its emphasis on interoperability, user experience, operational continuity, and the separation of enterprise collaboration from safety-critical operational technology adds practical value. The manuscript is generally well organised, clearly written, and addresses an important area of digital transformation. However, the methodology would benefit from greater detail regarding the literature search and selection process, and some architectural recommendations require stronger technical justification and clearer validation criteria. The distinction between evidence from communication systems and evidence from electrical infrastructure should also remain explicit. Overall, the manuscript makes a meaningful conceptual contribution and is suitable for publication after minor revision.