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REVIEWER'S REPORT

Manuscript No.: IJAR-59838

Title: Decision-Centric Process Mining and Automation Prioritisation for Saudi Public and Financial Services under Vision 2030: Integrating Business Process Management, Robotic Process Automation, and Benefit Risk Analysis.

Recommendation:

Accept as it is .....

Accept after minor revision.....

Accept after major revision .....

Do not accept (*Reasons below*) .....

Rating	Excel.	Good	Fair	Poor
Originality		✓		
Techn. Quality		✓		
Clarity		✓		
Significance		✓		

Reviewer Id: JPR-391

Reviewer's Comment for Publication.

The manuscript presents a relevant and well-organized critical review of decision-centric process mining and automation prioritisation in Saudi public administration, financial services, and electricity-related services under Vision 2030. It effectively integrates business process management, process mining, robotic process automation, and benefit–risk analysis into a comprehensive decision-making framework. The proposed architecture is a notable contribution, particularly its emphasis on auditable eligibility criteria, human decision rights, data governance, operational resilience, and post-deployment monitoring. The discussion of public permits, banking onboarding, electricity connections, and utility-related services demonstrates the practical relevance of the framework. The manuscript also addresses important concerns regarding privacy, cybersecurity, procedural fairness, and accountability. Overall, the review is academically relevant and provides a useful foundation for future research and institutional implementation. Minor revisions are recommended to improve language consistency, technical terminology, formatting of tables and figures, and reference presentation. The manuscript is suitable for publication after these minor revisions.