

REVIEWER'S REPORT

Manuscript No.: IJAR-59422

Title: Integrating IoT and Data Analytics for Smart Service Delivery and Operational Efficiency in Saudi Arabia.

Recommendation:

Accept as it is
Accept after minor revision.....
 Accept after major revision
 Do not accept (*Reasons below*)

Rating	Excel.	Good	Fair	Poor
Originality		✓		
Techn. Quality		✓		
Clarity		✓		
Significance		✓		

Reviewer Id: JPR-385

Reviewer's Comment for Publication.

The manuscript addresses a relevant and timely topic by examining the integration of IoT and data analytics for improving smart service delivery and operational efficiency in Saudi Arabia. The review presents a comprehensive conceptual framework, discusses key implementation challenges, and provides a practical roadmap aligned with Vision 2030. The manuscript is generally well organized and offers useful insights for researchers and practitioners. However, minor revisions are recommended to improve the consistency of the implementation roadmap, clarify the literature selection and quality assessment procedures, and correct minor grammatical and formatting issues. The authors should also ensure consistency in section headings, terminology, and the presentation of figures and tables. Overall, the manuscript has good potential for publication after minor revision.