

# White Coat Syndrome and the Visual Language of Care.

## Abstract

White coat syndrome, more precisely termed white-coat hypertension when elevated blood pressure occurs in the clinic but remains normal outside the clinic, is a clinically important phenomenon at the intersection of cardiovascular measurement, anxiety, learned associations and the symbolism of medical authority. The traditional white coat can increase perceptions of professionalism and trust, yet in susceptible patients it may also act as a conditioned cue for stress. This article reviews the concept of white-coat hypertension, explains why out-of-office blood pressure monitoring is essential, and proposes a comparative framework for three visual presentations of the clinician: a floral shirt, a solid-colored shirt and a white coat. The central argument is not that one attire style is universally superior, but that attire is a modifiable nonverbal signal. In low-risk routine encounters, warmer attire may reduce perceived threat and improve approachability; in procedural, emergency or specialist settings, the white coat may enhance confidence and role clarity. A tailored approach, matched to patient population and clinical context, is recommended.

**Keywords:** white coat syndrome; white-coat hypertension; clinician attire; patient anxiety; ambulatory blood pressure monitoring; physician-patient relationship

## 1. Introduction

The term “white coat syndrome” describes a familiar clinical scenario: a patient’s blood pressure rises in the medical environment, often during measurement by a clinician, but is lower at home or during daily life. In clinical terminology, white-coat hypertension refers to elevated office blood pressure with normal ambulatory or home blood pressure in a person who is not receiving antihypertensive treatment. The related term white-coat effect is often used when a treated patient has higher clinic readings than out-of-office readings.

The phenomenon matters because it can lead to overdiagnosis, unnecessary treatment escalation or, conversely, underestimation of future cardiovascular risk if it is dismissed as purely emotional. Modern guidelines and reviews emphasize the need for ambulatory blood pressure monitoring (ABPM) or home blood pressure monitoring (HBPM) when office and real-life measurements disagree.

The phrase “white coat” is also symbolic. The garment represents cleanliness, expertise and institutional authority. For many patients it increases trust; for others, especially those with prior negative medical experiences, it may activate anxiety. This creates a practical question: can the clinician’s visual appearance, such as a floral shirt, a solid-colored shirt or a white coat, influence the emotional and physiological response of the patient?

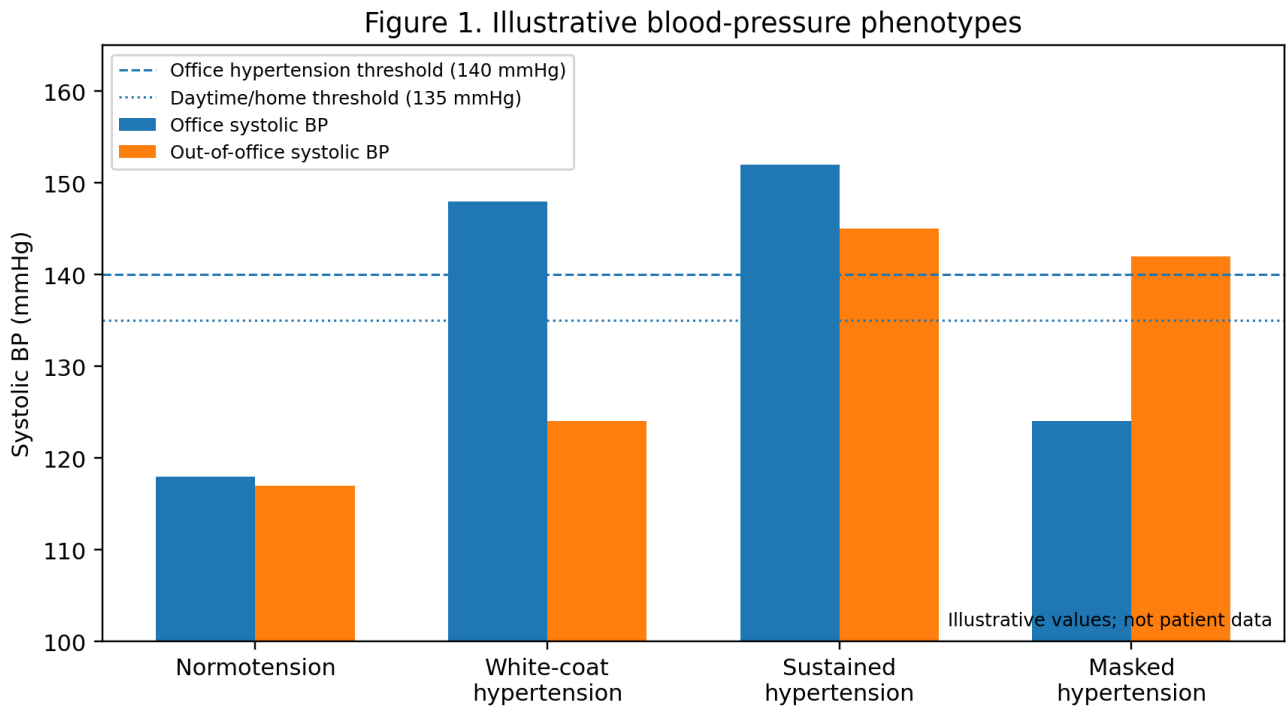
## 2. Definitions and Measurement

Phenotype	Office BP	Out-of-office BP	Clinical meaning
Normotension	Normal	Normal	No evidence of hypertension by office or ambulatory/home measurement.
White-coat hypertension	Elevated	Normal	Clinic elevation only; requires ABPM/HBPM confirmation before labeling sustained hypertension.
Sustained	Elevated	Elevated	Persistent hypertension across settings; treatment and

hypertension			risk reduction usually indicated.
Masked hypertension	Normal	Elevated	Clinic BP appears acceptable but real-life BP is high; may be missed without ABPM/HBPM.

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35 *Table 1. Major blood-pressure phenotypes relevant to white coat syndrome.*



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37 *Figure 1. Illustrative office and out-of-office systolic BP profiles. Values are conceptual and based on commonly used*  
 38 *diagnostic thresholds; they are not patient-level data.*

### 39 **3. Why the White Coat Can Raise Blood Pressure**

40 White-coat hypertension is best understood as a biopsychosocial response. The clinical setting may trigger  
 41 sympathetic nervous system activation, increasing heart rate, vascular tone and systolic blood pressure.  
 42 This can occur even when the patient does not consciously feel “panicked.”

43 The reaction may also be learned. Needles, previous diagnoses, fear of bad news, fear of judgment and the  
 44 formal hierarchy of the clinic can become associated with physiological arousal. The clinician’s coat,  
 45 stethoscope, posture, computer screen and measurement procedure may all function as cues.

46 Anxiety is not the only explanation. Older age, metabolic risk, kidney disease, arterial stiffness and early  
 47 hypertension can coexist with white-coat hypertension. That is why the finding should not be ignored. A high  
 48 office reading should be verified, contextualized and followed over time rather than dismissed.

### 49 **4. Clinician Attire as Nonverbal Communication**

50 Clothing is a clinical message before the first sentence is spoken. A white coat can signal expertise,  
 51 hygiene, authority and institutional legitimacy. A floral shirt may communicate warmth, creativity and reduced  
 52 threat. A solid-colored shirt may communicate neutrality and professionalism without the symbolic intensity  
 53 of a white coat.

54 Research on physician attire shows that patients frequently associate white coats with professionalism and  
 55 trust, although preferences vary by specialty, culture, age and clinical context. The same garment can  
 56 therefore have opposite effects: confidence for one patient, stress for another.

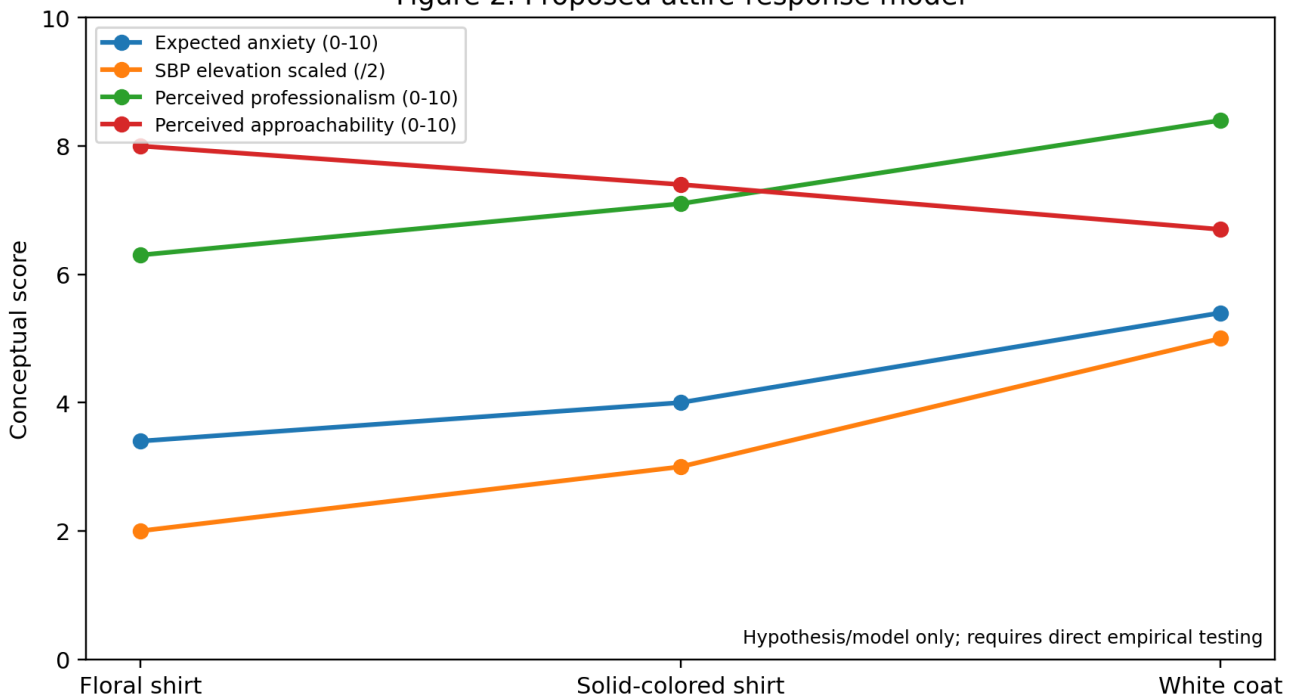
57 The key distinction is between perception and physiology. Attire studies commonly measure trust,  
 58 confidence, comfort or preference. Far fewer studies directly measure whether different clinician clothing  
 59 changes blood pressure, heart rate or cortisol. For that reason, the comparison below should be read as a  
 60 clinically plausible model that requires direct testing.

Attire condition	Likely psychological signal	Possible benefit	Possible limitation	Expected BP/anxiety effect
Floral shirt	Warm, approachable, less institutional	May reduce threat and encourage conversation, especially in pediatrics, mental health, primary care or anxious patients.	May be perceived as less formal or less authoritative by some adults or in high-acuity settings.	Potentially lower anxiety and smaller white-coat response, but evidence is indirect.
Solid-colored shirt	Neutral, tidy, professional but less symbolic than a coat	Balanced presentation; may preserve professionalism while reducing visual overstimulation.	May lack the clear role signal some patients expect from clinicians.	Moderate predicted response; likely between floral shirt and white coat.
White coat	Medical authority, expertise, cleanliness, hierarchy	May increase trust, confidence and role recognition in many clinical settings.	May trigger conditioned anxiety and clinic-related BP elevation in susceptible patients.	Potentially higher white-coat response in vulnerable patients; evidence for attire-to-BP causality is limited.

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62 Table 2. Comparative framework: floral shirt, solid-colored shirt and white coat.

Figure 2. Proposed attire-response model



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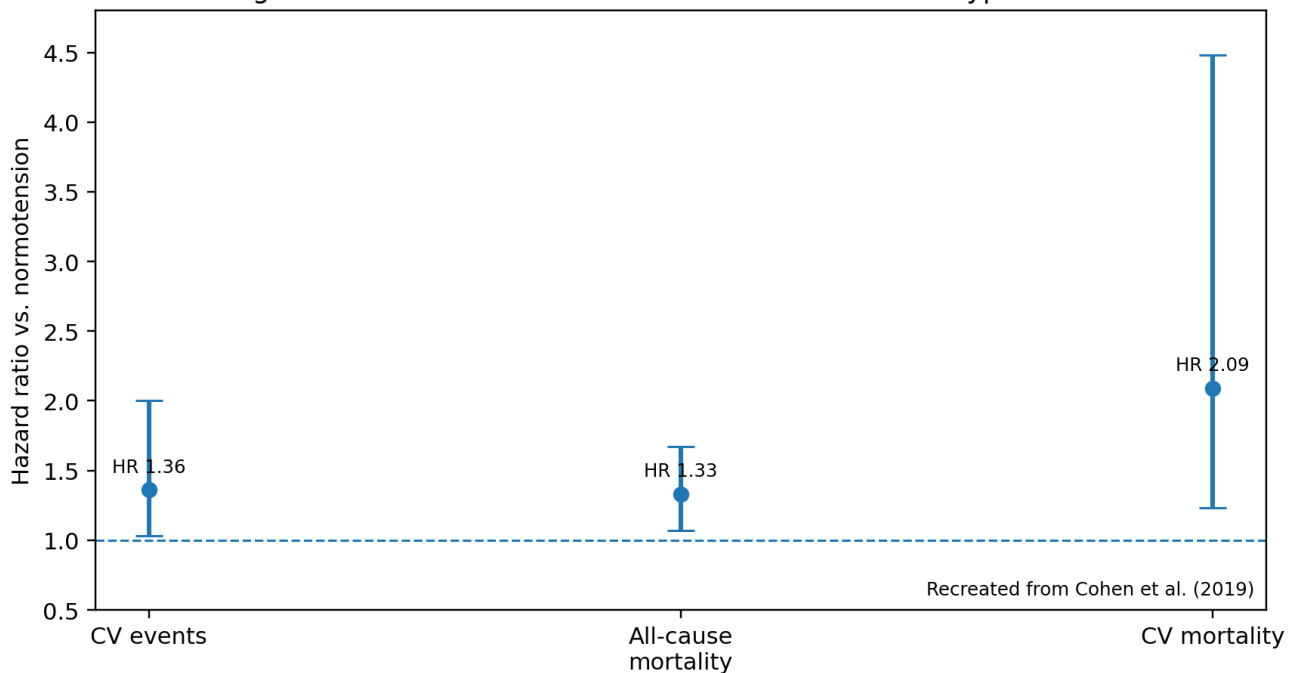
64 Figure 2. Hypothesis-generating model only. The graph illustrates a possible pattern, not a measured clinical dataset.

## 65 5. Clinical Risk: White-Coat Hypertension Is Not Always Benign

66 Historically, white-coat hypertension was sometimes considered harmless. More recent evidence is more  
67 cautious. A meta-analysis of 27 observational studies found that untreated white-coat hypertension was  
68 associated with increased cardiovascular events, all-cause mortality and cardiovascular mortality compared  
69 with normotension. By contrast, treated white-coat effect did not show the same increased risk in that  
70 analysis.

71 The practical implication is clear: the correct response to a high clinic reading is not automatic treatment, but  
72 accurate classification. Repeated standardized office measurement, ABPM or HBPM, risk-factor  
73 assessment and follow-up are required.

Figure 3. Risk associated with untreated white-coat hypertension



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75 *Figure 3. Hazard ratios reported for untreated white-coat hypertension versus normotension in Cohen et al. (2019).*

## 76 6. Proposed Direct Study: Testing the Attire Hypothesis

77 Because direct evidence comparing floral shirts, solid-colored shirts and white coats is limited, a simple  
78 crossover study could test the hypothesis. Each participant would attend three brief standardized visits, with  
79 the same clinician or matched clinicians wearing a different attire condition each time. The order would be  
80 randomized to reduce order effects.

81 Primary outcomes would include systolic and diastolic blood pressure measured by an automated device  
82 after five minutes of seated rest. Secondary outcomes could include heart rate, a short anxiety scale,  
83 perceived trust, perceived approachability and willingness to return for care.

Study element	Recommended design
Population	Adults with previously elevated office BP or self-reported medical-setting anxiety; optional pediatric subgroup.
Conditions	A: floral shirt; B: solid-colored shirt; C: white coat over professional attire.
Randomization	Randomized attire order across three visits; same room, same time of day where possible.
BP protocol	Validated automated device; correct cuff size; seated rest; 2-3 readings averaged.

Primary outcome	Difference in mean office systolic BP between attire conditions.
Secondary outcomes	Diastolic BP, heart rate, anxiety score, trust score, approachability score, patient preference.
Bias controls	Blinded data analyst; scripted clinician greeting; identical measurement protocol; exclude acute pain/illness.

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*Table 3. Proposed crossover design to test whether clinician attire affects blood pressure and anxiety.*

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## 7. Practical Recommendations for Clinics

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**Use measurement discipline before fashion decisions.** Correct cuff size, seated rest, repeated measurements and validated devices are more important than attire.

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**Use ABPM or HBPM when readings disagree.** A diagnosis of sustained hypertension should not rest on one anxious office reading.

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**Tailor attire to context.** White coats may be helpful in specialist, procedural or acute settings; warmer clothing may be useful for anxious patients or counseling-oriented encounters.

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**Ask the patient.** A short question such as “Do medical visits usually make your blood pressure rise?” can identify patients who need a calmer measurement protocol.

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**Separate role clarity from threat.** Name badges, clear introductions and respectful communication can preserve professionalism even without a white coat.

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## 8. Discussion

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The white coat is a paradox: it can reassure and alarm at the same time. It reassures by communicating competence, tradition and medical legitimacy. It alarms because it may activate previous fear, diagnostic uncertainty and institutional hierarchy. A floral shirt may humanize the clinician and reduce threat, but it may also reduce perceived authority in patients who expect formal medical dress. A solid-colored shirt may provide a compromise between warmth and professionalism.

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For clinical practice, the most defensible position is flexibility. A uniform institutional policy may be convenient, but it may not be psychologically optimal for all patients. A tailored approach should consider setting, specialty, infection-control policy, cultural norms, patient age, prior trauma and the purpose of the visit.

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For research, the unanswered question is physiological causality. Does attire itself change blood pressure, or does it merely shape subjective perceptions? The answer likely depends on patient susceptibility. A direct randomized crossover trial could measure this with relatively low cost and high practical relevance.

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## 9. Conclusion

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White coat syndrome is not simply a joke about nervous patients. It is a meaningful measurement problem and a potential marker of cardiovascular risk. The clinician’s clothing is one part of the broader sensory environment that can influence patient trust, anxiety and possibly physiological arousal. Current evidence supports two conclusions: first, high office blood pressure should be confirmed with out-of-office monitoring; second, clinician attire influences patient perception. The direct comparison of floral shirts, solid-colored shirts and white coats remains under-studied. Until stronger evidence exists, clinicians should use a patient-

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117 centered approach: preserve professionalism, reduce avoidable threat, and measure blood pressure under  
118 standardized conditions.

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## 149 **Appendix: Evidence Summary Table**

Source	Design / scope	Most relevant point for this article
Whelton et al. 2017/2018 ACC/AHA guideline	Clinical practice guideline	Supports confirmation of hypertension phenotypes using out-of-office BP measurement.
Cohen et al. 2019	Systematic review and meta-analysis; 27 studies	Untreated WCH was associated with higher cardiovascular events and mortality versus normotension.
Petrilli et al. 2015	Systematic review of physician attire	Physician attire influences patient perceptions, including trust and confidence, but effects vary by context.
Petrilli et al. 2018	Cross-sectional study; 10 US academic medical centers	Formal attire with a white coat was often preferred in primary care and hospital contexts.
Houchens et al. 2022	International cross-sectional	Attire preferences varied by country and setting; each

	studies; 9171 patients	country most preferred some attire with white coat.
Kim et al. 2025	Updated systematic review	White coats remain associated with professionalism and trust; preferences are context-dependent.

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151 *Table 4. Summary of the evidence base used in the article.*

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153 *Evidence statement: The medical literature strongly supports white-coat hypertension as a blood-pressure phenotype*  
154 *and supports the influence of clinician attire on patient perception. Direct trials comparing floral shirts, solid-colored shirts*  
155 *and white coats on blood pressure are limited or absent; therefore, the attire comparison in this article is presented as a*  
156 *reasoned, hypothesis-generating framework rather than as proven clinical fact.*

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